

FIRST SEMESTER B.A. DEGREE EXAMINATION, NOVEMBER 2018

(CUCBCSS-UG)

Functional English

FEN 1B 01—ORAL COMMUNICATION AND PRACTICE

Time : Three Hours

Maximum : 80 Marks

I. (a) Answer the following bunches of questions :

1 ' I'd like you to' is an expression used for _____.

(Welcome, Invitation, Request)

2 Common courtesy often demands expression for _____.

(Apology, Gratitude, Desperation)

3 The communication process involves the _____, a message and a sender.

(Technology, Voice, Sender)

4 A _____ contains content or matter.

(Message, Channel, Source)

(b) 5 _____ is attaching meaning to the words or symbols.

(Feedback, Decoding, Encoding)

6 Why _____ you do it ?

(Don't, Doesn't, Were)

7 You can swim, _____ you ?

(Can, Can't, Do)

8 _____ I know who is on line.

(Will, Must, May)

(c) 9 The word ' _____' means connected with words and the use of words.

(Verbal, Non-verbal, Oral)

10 _____ is an inter-disciplinary science.

(Communication, Correspondence, Media)

11 I would help you, if you _____ me.

(Ask, Asked, Had asked)

Turn over

12 'Can' is a/an _____ verb.

(Auxiliary, Phrasal, Perception)

(12 × 1 = 12 marks)

II. Answer any *nine* of the following in two or three sentences each :

13 Non-verbal communication.

14 Body language.

15 Delivery of speech.

16 Objectivity.

17 Effective communication.

18 Decoding.

19 Conciseness.

20 Clarity.

21 Motivation.

22 Flip chart.

23 Noise.

24 Egotism.

(9 × 2 = 18 marks)

III. Attempt any *six* of the following in about 100 words each :

25 Communication competence.

26 Characteristic of a good speech.

27 Anchoring.

28 Listening.

29 Compering.

30 Welcome speech.

31 Barriers to communication.

32 Prepare a skit on "Road safety".

33 Prepare a speech on "The importance of cleanliness".

34 Linear model and transactional model.

(6 × 5 = 30 marks)

IV. Attempt any *two* of the following in about 300 words each :

- 35 The history of human communication.
- 36 A dialogue between two friends on "Mother's Love".
- 37 Different types of communication.
- 38 Prepare a speech on 'The Misuse of Mobile phones'.

(2 × 10 = 20 marks)